

## **Data protection principles of Wagner System GmbH**

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### **Principles of data processing at Wagner System GmbH**

In order to comply with information obligations according to Art. 12 et seq. of the General Data Protection Regulation (GDPR), our information on data protection is as follows:

#### **Who is responsible for data processing?**

Responsible as defined in data protection law is:

Wagner System GmbH

Tullastr. 19

D - 77933 Lahr

Represented by: Ellen Wagner / Ulrich Wagner

E-mail: [info@wagner-system.de](mailto:info@wagner-system.de)

You can find further information about our company, details of persons authorised to represent it and further points of contact in the legal notice on our website:

<https://www.wagner-system.de/de/impressum>

#### **What data of yours do we process? And for what purpose?**

If we have received your data, it will be processed solely for the purposes for which it was collected or received. The purposes are:

- Execution of contractual matters
- Invoicing of services rendered to the customer/supplier
- Coordination of the different departments
- Execution of orders and order processing
- Execution of dunning procedures
- Execution of reimbursements and credits
- Processing of technical and content related inquiries
- Processing of complaints
- Participation and processing of services of third parties such as transport service providers, direct deliveries
- Advice on product selection
- Maintenance of inventory and usage data
- Dispatch of newsletters
- Further services for customers

Data processing for other purposes can only be considered if the necessary legal requirements according to Art. 6 para. 4 of the GDPR are met. In this case, we will observe any information obligations pursuant to Art. 13 para. 3 and Art. 14 para. 4 of the GDPR.

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### What is the legal basis for this?

The legal basis for the processing of personal data is in principle - insofar as there are no specific legal provisions - Art. 6 of the GDPR. The following possibilities are particularly relevant here:

- Consent (Art. 6 para. 1 lit. a) GDPR)
- Data processing for the fulfilment of contracts (Art. 6 para. 1 lit. b) GDPR)
- Data processing based on a balance of interests (Art. 6 para. 1 lit. f) GDPR)
- Data processing to fulfil a legal obligation (Art. 6 para. 1 lit. c) GDPR)

If personal data are processed on the basis of your **consent**, you have the right to **revoke** this consent at any time with future effect. If we process data on the basis of a **balance of interests**, you, as the data subject, have the right to **object** to the processing of your personal data, taking into account the requirements of Art. 21 of the GDPR.

### How long is data stored?

We process the data as long as this is necessary for the purpose.

As far as statutory storage obligations exist - e.g. in commercial or tax law - the personal data concerned are stored for the duration of the retention obligation. After expiry of the retention obligation, it is checked whether there is a further need for processing. If a requirement no longer exists, the data is deleted. Of course, you can at any time (see above) request information about the stored personal information about us and require in case of non-existent necessity, a deletion of the data or restriction of processing.

### Who receives the data?

Disclosure of your personal data to third parties will only take place if this is necessary for the execution of the contract with you, if the disclosure is permitted on the basis of a balance of interests within the meaning of Art. 6 para. 1 lit. f) of the GDPR, if we are legally obliged to the disclosure or if you have given your consent.

These recipients may include:

- Tax consultant/auditor
- Internal departments, if necessary
- Tax authorities
- Transport service providers such as the post office, UPS
- Banks, credit institutions, insurance companies, factoring companies
- Contract processors (e.g. computer centres, IT service providers, printing service providers, waste disposal companies, etc.)
- Other recipients, depending on the individual order, and subject to your consent

### Where is the data processed?

Your personal data is processed by us exclusively in computer centres in the European Union (EU).

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### **Your rights as a “data subject”**

You have the right to be informed about the personal data we process about you.

In the event of an information request which is not made in writing, we ask for your understanding as we will be obliged to request proof of identity from you.

You also have the right to rectification, deletion or restriction of processing, insofar as your legal right to this exists. You are also entitled to withdraw consent to processing within the scope of the legal regulations. The same applies to a right to data portability.

**In particular, you have the right to object to the processing of your data in connection with direct advertising, if this is done on the basis of a balance of interests, in accordance with Art. 21 para. 1 and 2 of the GDPR.**

### **Our data protection officer**

We have appointed a data protection officer (DPO) for our company. The DPO can be reached under the following contact options:

dsb-protect GmbH

E-mail: [datenschutz@wagner-system.de](mailto:datenschutz@wagner-system.de)

### **Right of appeal**

You have the right to appeal against our processing of your personal data via a regulatory authority for data protection.

### **Provision of personal data**

The provision of personal data is required for the execution of a contract. Failure to provide the data means that a contract cannot be made. Information pursuant to Art. 13 para. 1 lit. d) and f) as well as Art. 13 para. 2 lit. f) need not be provided, since the respective condition of the legal regulation does not apply.